

NoBroker Technologies Solutions Pvt Ltd

6th Floor, Bren Mercury, Kaikondrahalli, Sarjapur Main Road, Bangalore - 560102

Mobile: +91 92417 00000 Email: support@nobroker.in

SERVICE AGREEMENT

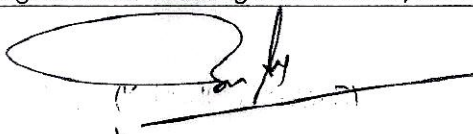
This Agreement is between Shanti Vihar ACHHO (hereinafter referred to as 'CUSTOMER') and NoBroker Technologies Solutions Pvt. Ltd. (hereinafter referred to as 'NobrokerHOOD/SERVICE PROVIDER') and executed on 30/01/2021 hereinafter referred to as 'Date of Execution') for the purposes of defining terms of the gate management services provided by NoBrokerHOOD.

1. Services Provided by NobrokerHOOD

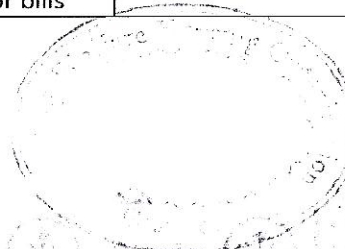
- NobrokerHOOD provides a technology platform for Society Management to manage visitors, security of society, financials of the society and various interfaces with the residents
- Services included under this Agreement are of Visitor Management System (VMS) and Financial Management System (ERP)
- Few key features of VMS that are included:
 - Security or gate management module
 - Visitor/Staff and Vehicle Tracking
 - Forum / chat
 - Notices/Helpdesk
- Few key features of ERP that are included:
 - Maintenance Payment cycle
 - Asset Management
 - Vendor management
 - Customized and Automated Billing, MIS Report/ Vendor /Accounting reports including GST, Trial Balance, Balance Sheet etc.

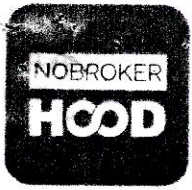
2. Plan Details

Package Type	ERP
VMS Subscription	x
ERP Subscription	✓
Total Pricing	Nil
Free Period in Months	Lifetime
Agreed date of sharing Resident Data	30/01/2021
Agreed date of Door to Door commencement	-
Agreed date of Billing Data	30/01/2021
Agreed date of raising Maintenance/Vendor bills	



Project Director
AWHO, Changan





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3. Training and Support from NobrokerHOOD

- NobrokerHOOD servicing team will provide training to guards, society manager, management committee & residents depending upon the requirement of the CUSTOMER
- For any issues CUSTOMER can reach out to the Key Account Manager (KAM) of the CUSTOMER or by raising a request through the admin app of society management
- For any escalation or assistance, NobrokerHOOD can be reached hello@nobrokerhood.com and +91-9119300000

4. Support from CUSTOMER

- CUSTOMER will provide details of residents which is needed to deploy VMS and ERP
- CUSTOMER will provide billing data which is needed to deploy ERP
- CUSTOMER will provide all the required support to NobrokerHOOD to make the product rollout successful:
 - Sending message to internal whatsapp group & on email to residents to encourage them to download NoBroker Hood app; door to door download permission; etc
 - Making approval from residents mandatory for entry of visitors

5. Termination and Revision of Agreement

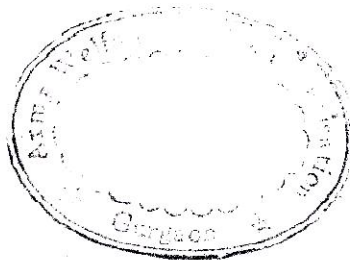
This agreement can be reviewed by either party at any time during the duration of the agreement. Either party can terminate the agreement by giving a 30 days written notice to the other party.

For Society

(Seal & Signature)

Name:

Designation: Project Director



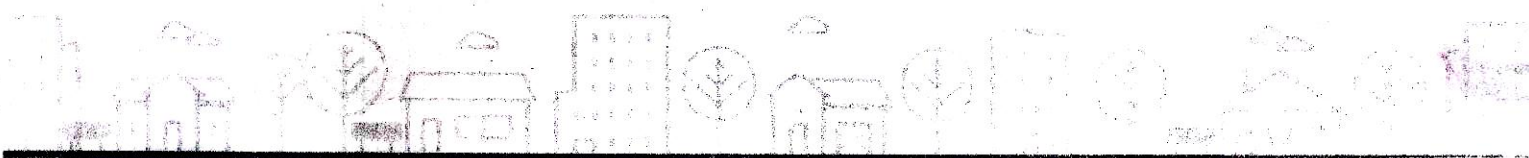
For NoBrokerHOOD

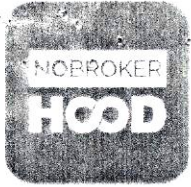


(Seal & Signature)

Name: Nischaya Gupta

Designation: SR. AREA SALES MANAGER





NoBroker Technologies Solutions Pvt Ltd

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Non-Disclosure Agreement

This Non-Disclosure Agreement ("NDA") is entered into on this day of 20/01/2020 ("Effective Date") by and between

1. **NoBroker Technologies Solutions Pvt Ltd** (hereinafter referred to as 'HOOD')

and

2. Shant Wines Auto (hereinafter referred to as 'CUSTOMER')

HOOD and CUSTOMER may hereinafter be collectively referred to as "Parties" and individually as a "Party".

Parties hereby agree as follows:

1. Confidentiality Provisions.

1.1. "Confidential Information" means any and all information and data of whatever nature or form, furnished or caused to be furnished by CUSTOMER to HOOD, whether prior to the execution of this NDA or thereafter, in connection with CUSTOMER.

1.2. HOOD shall:

- (i) Keep the Confidential Information strictly confidential, and not disclose the same to any person.
- (ii) Use the Confidential Information solely for the purpose defined in the Main Agreement and not use or exploit such Confidential Information, directly or indirectly.
- (iii) Take all precautions to protect unauthorized disclosure of Confidential Information and promptly notify CUSTOMER in writing of any actual or suspected unauthorized use or disclosure of Confidential Information and cooperate with and provide all assistance to CUSTOMER to protect the confidentiality of such information.

2. Exclusions:

2.1. The obligations set out in this NDA shall not apply to any information which HOOD can establish:

- (i) Is at the time of disclosure, or any time after disclosure, in the public domain otherwise.
- (ii) Was lawfully in the possession of HOOD prior to its disclosure to it, without any breach of obligations of another contract.

3. Privacy Policy

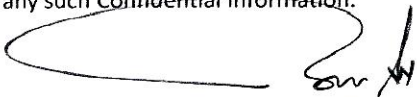
We are committed to protecting your privacy. None of the information shared with HOOD by the CUSTOMER will be sold/shared to any third party.

4. Protection of Intellectual Property Rights

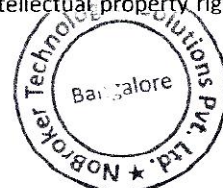
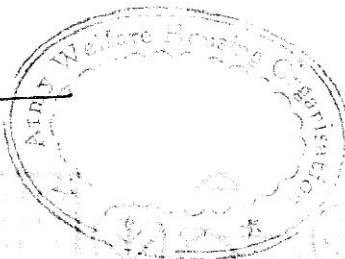
All the work of HOOD is protected under Indian Intellectual Property rights laws. The application should not be used for any other purpose (such as reverse engineering, advertisement, promotion, etc), unless authorized by HOOD.

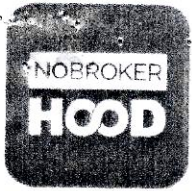
5. No Transfer of Rights:

HOOD acknowledges and agrees that Confidential Information is the exclusive property of CUSTOMER and HOOD shall not acquire by implication, use or otherwise any right, title, interest or license (including intellectual property rights) in or to any such Confidential Information.



Project Director
AWHO, Gurugram





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6. Destruction of Records: Within thirty (30) days of-

(i) Receipt of request from CUSTOMER and

(ii) Termination of this NDA

HOOD shall destroy any and all Confidential Information of the CUSTOMER.

7. Notice:

All communications required to be given by a Party to the other Party under or pursuant to this NDA shall be in English, in writing and shall be deemed to have been given when hand delivered by messenger or courier or sent by registered post or speed post or facsimile or email to the other Party at the following address:

CUSTOMER:

HOOD

NoBroker Technologies Solutions Pvt Ltd

Address: Bren Mercury, 6th Floor, Kaikondrahalli, Sarjapur Road, Bangalore- 5600359

Tel: +91 9243009814

E-mail: hello@nobrokerhood.com

or to such other addresses as either Party may from time to time notify the other.

8. Governing Law and Jurisdiction:

This NDA shall be governed by and construed in accordance with the laws of India.

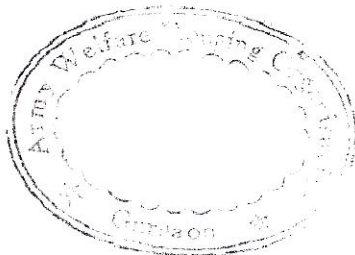
For and on behalf of

CUSTOMER

Name: / /

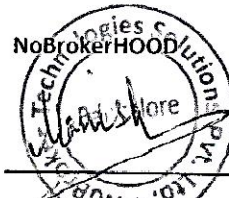
Title: President

Date: AW/HD, / / 2020



For and on behalf of

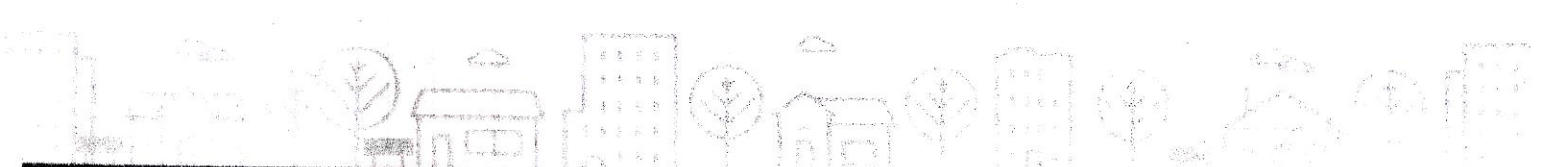
NoBrokerHOOD

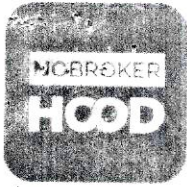


Name: Manish Chanchal

Title: City Head - Gurgaon

Date:





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Addendum

This is an addendum to the service agreement shared with you.

Provided below are the bifurcation for the same

- The services of VMS and ERP are Lifetime Free

Clarification for Point 5 of the Service Agreement

- The agreement can be terminated by the client by giving one month written notice however the services can be terminated by NoBroker Hood only if the product of the company is found to be copied or there is a misuse or the product by the client. Rest the company - NoBroker Hood cannot terminate the services.
- The company has all the Copyrights of the Product and thus the product should not be copied by the client.

For Society

(Signature)

(Signature)

For NoBroker Hood

