

AWHO SECTOR-95, GURGAON
FEEDBACK ON QUALITY RELATED ISSUES RAISED BY CERTAIN ALLOTTEES

1. During recent visit of group of allottees to the site, certain quality related issues have been raised. Feedback on these issues is given in succeeding paragraphs for information of allottees.
2. **Plaster Falling Off.** In a large project of this nature there could be a possibility of plaster falling off at certain joints between two dissimilar materials (RCC and Brick Work). This is more so in case the exterior paint is yet to be done. The rectification has been pending due to non progress of work by the previous contractor. However with the appointment of a new contractor, it shall be rectified. Also while doing the rectification it shall be ensured that the structural soundness of the project is not compromised.
3. **Red Oxide on Pipes.** It was applied on MS pipes, but may have withered away at certain locations. The same shall be reapplied wherever required.
4. **Bricks.** The bricks being used are as specified in the contract conforming to a crushing strength of 75N/mm², and are duly checked for quality on receipt.
5. **Cement.** JK Laxmi Brand cement is being used. This is as per the specified brands in the contract and is of good quality.
6. **Project Ground Level.** The project has been planned with respect to level of 'Pataudi' road. Adequate drainage has been ensured including Rain Water Harvesting Pits. Excess rain water, if any, during extreme rains shall be pumped out to the municipal drains.
7. **Wall Seepage.** Minor seepage at a few locations is due to ongoing activity of curing. The same shall be subsequently dried and rectified, if required.
8. **Defective PVC Pipes.** This is due to the unfinished work of PVC pipes left by the previous contractor. The same shall be rectified and completed.
9. **Progress of Work.** The progress of work is satisfactory except the stoppage from 01 Nov to 12 Nov 18 by the EPCA. However, labour strength has subsequently built up and is presently approx 900 labours.
10. **Steel Bars.** 'Jindal' brand steel bars is a good quality bar, and is being used as listed in the contract.
11. **Putty Work.** Any defects in putty work due to unfinished state of work by the previous contractor shall be rectified.
12. **Quality of Railings.** Mild steel of standard quality is being used for the railings. However due to stoppage of work, the same needs to be cleaned and repainted, which shall be done.
13. Notwithstanding the above AWHO stands committed to quality and shall ensure appropriate action and supervision to deliver a high quality product.