

**IMP NOTICE : DAIL DIRECT/EXTN NO FOR QUERIES RELATED TO DIFFERENT SECTIONS**

<b>SECTION</b>	<b>QUERIES REGARDING</b>	<b>DIRECT/EXTN NOS.</b>
MKTG	Issuance of Booking letter/Allotment letter, Tfr of Regn, Availability of dwelling units, Issuance of Co-borrower Certificate for joint loan, Extension for payment of Instalment, Issue of duplicate allotment/booking letter, Mutual Exchange, Change of Station and Type of Dwelling Unit, Change of Nominee, Address, Mob No/E-mail ED, Fixation of Seniority, Wailing List, Procedure for withdrawal before issuance of Booking Letter and after issue of Booking Letter, Application for additional Car park, Issue of Handing/taking over instrs, Clearance Letter	011- 23017768 325, 342 & 335
L&L	General queries about eligibility & procedure of applying, Info regarding ongoing projects, projects under planning, Status of application for regn under all the schemes, Issue/signing of NOC/Tripartite Agreement for availing loan for both Ongoing and Closed projects, Issuance of Loan Clearance Letters, Gen queries/requirement of addl project related docus relating to non-sanctioning of loan, Non-receipt of AWHO Master Brochure, Issue of Gate Passes.	011- 23014039 243, 228, 244 & 245
F&A	Payment procedure through Bank/E-banking, Payment receipts, correctness of IRLA, Taxes & Refund Cheque on withdrawal	011- 23012031 011- 23014228 319, 329, 334, 344,
PLANNING	Commencement of construction work, Reasons for delay in completion, Building Plans, Completion Certificate	011-23019294 011-23793653 337, 347, 331
SECY	Complaints/petitions, Society/legal matters & Succession case of unregd flats.	312 & 343
LAND	NOC for sale/purchase, Succession cases of regd flats, gift of AWHO property and Sale of Land Parcels	011- 23017247 330
EDP	Login issue in website	248